



Dreaming Summit Animal Hospital

"Where Pets are Treated Like Family"

5135 N. Dysart Road, #4

Litchfield Park, AZ 85340

Phone: 623.935.1555

Fax: 623.935.3869

Thank you for the opportunity to serve you and your pet. To help us better meet your needs, please complete this survey and return it to the receptionist, or mail or fax it to our hospital.

	Strongly agree	Somewhat agree	No Opinion	Somewhat disagree	Strongly disagree
When I made my appointment, my call was answered promptly					
When I arrived for my appointment, the receptionist was friendly and helpful.					
The waiting room was comfortable and clean.					
My wait before seeing the doctor seemed reasonable.					
The veterinary technician was helpful and careful with my pet					
The doctor was genuinely concerned with my pet's health.					
The doctor explained my pet's problem clearly and completely.					
I feel my pet is getting high-quality veterinary care at your hospital.					
Staff members have a thorough knowledge of the products and procedures your hospital provides.					
I feel the fees for your medical services are reasonable.					
After a hospital stay or boarding, my pet was returned to me clean.					
The payment policy was clearly communicated to me.					
The receptionist explained the services and charges before presenting the bill.					
I would recommend your veterinary hospital to my friends and neighbors.					
I was satisfied with the treatment my pet received.					

Did a staff member or doctor talk with you about: Yes No

Heartworm prevention and testing?

Appropriate vaccines for your pet?

What can we do to improve our service to you and your pet? _____

Your name (optional) _____ Pet's name (optional) _____

Date _____ Date of Visit _____